

Food parcels delivered to households who are shielding, self-isolating or are otherwise suffering financial distress - plus those who were already facing challenging times before the pandemic hit.



People were fed on **17,929** occasions between March and May 2020.



Tackling holiday hunger by providing free packed lunches during the summer holidays, which target children across Bolton who would normally receive free school meals.



Last summer **6,100** children received **53,331** lunches.

Providing hampers to struggling individuals and families containing everything they need to make a traditional Christmas Dinner - right down to crackers and party hats!



**4,270** people benefitted last Christmas day.

**We rely on the generosity of people who value what we do.**



You can help by giving financially to support our work, by volunteering with us, by donating food, or simply by praying for us and the people we are helping. With your help and support we can and will make Bolton a town where everyone can thrive!

Donate money here: [www.urbanoutreach.co.uk/donate-money/](http://www.urbanoutreach.co.uk/donate-money/)

Donate time here: [www.urbanoutreach.co.uk/donate-time/](http://www.urbanoutreach.co.uk/donate-time/)

Donate food here: [www.urbanoutreach.co.uk/donate-food/](http://www.urbanoutreach.co.uk/donate-food/)

If you would like to have a chat first, please do give us a call on **01204 385848** or drop us a line at [admin@urbanoutreach.co.uk](mailto:admin@urbanoutreach.co.uk)

**URBAN OUTREACH** (BOLTON)  
Registered Charity Number 1044203  
Company Number: 3019108

**OUR PROJECTS**  
Summer 2020 Edition  
01204 385848  
Salop St, Bolton. BL2 1DZ

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Working with vulnerable and marginalised women at risk of offending or reoffending. We help them to rebuild their lives and fulfil their true potential.



Last year (April 2019 - March 2020) we provided intensive support to **64** women



Practical and emotional support for women involved in sex work in Bolton. Our aim is to empower and help them to exit prostitution and rebuild their lives.



Last year **22** women with sex work issues were supported



Working with adults with a range of complex issues who repeatedly use emergency services. Offering advice & practical assistance that builds stability and self-sufficiency.



Intensive support was provided for **42** clients last year



Working hard to get the homeless and 'difficult to house' people into suitable and sustainable accommodation, so no-one has to resort to living on the streets in Bolton.



Accommodation found for **87** homeless clients last year



Working in partnership with Bolton's Homeless Alliance, we provide a temporary emergency night shelter for the homeless and those sleeping rough over the winter period.



97 people were given shelter from November to March with a total of **1,709** night's stay

## Family First



Personalised advice, guidance and in-depth support for families who are struggling with significant & multiple problems – helping them create solutions to their difficulties.



Last year, intensive support was provided to **39** families



Working with the police and others to provide advice, guidance & support to children & young people who go missing from home and those who are at risk of running away.



Last year we supported safe returns on **1,502** occasions



A café providing homeless, transient, vulnerable and lonely adults with free hot meals, clothing, showers, support and a friendly listening ear over the winter months.



**1,321** meals were prepared and served last winter, supporting **308** people



Working with over 100 partner organisations, Storehouse is Bolton's main centrally located foodbank. A voucher system is used to provide food parcels to all in crisis.



Last year, **3,064** food parcels were distributed, supporting people on **6,894** occasions



An evolution of Storehouse Foodbank that gives struggling residents in target areas access to food, other household essentials and support to help them address their difficulties.



Last year, **3,930** weekly shopping visits were made supporting an average of **81** households each week

## Local Welfare Provision

Emergency food parcels and home energy top-ups on behalf of and funded by Bolton Council and Bolton at Home as a 'one off' crisis response service.



**2,099** emergency food parcels & energy top-ups were provided last year, supporting over 3,000 individuals



Cooking with confidence, meal-planning, budgeting and food safety skills training - targeting the vulnerable, low skilled and those in food poverty.



Last year, **1,452** individuals were engaged & supported